

Starving Artists Movers

Addendum to Bill of Lading and Freight Bill for Packing and Moving Services

After you've booked a move with us we will send you a *Confirmation of Your Move*, along with a sample contract and the following addendum, which contains important information regarding limits to our liability, as well as steps you can take to help your move go quickly, smoothly and safely.

1. **Inherent Vice.** We are not responsible for a defect or inherent vice of an article which renders it unable to sustain the stress of moving including susceptibility to damage due to atmospheric conditions. Common examples include: plaster, ceramics, cast metals, stone, food, liquids, veneers, composition items, standing lamps; curved, beveled, unbacked, unframed, antique glass, or glass with one dimension of 36" or more.
2. **Safe Pathways & Access.** Please ensure that your walkways are safe and easily passable. In the winter, you must salt and/or sand the walkways as needed. If there are any access problems (hills, long unpaved driveways, loose gravel, etc.) please let us know before our crew(s) arrive. See item (O) under the EXCLUSION OF LIABILITY section of your sample contract.
3. **Temper-pedic and Similar Mattresses.** Let us know if you have one or more of these before our crew arrives for your move so we can make adequate arrangements for safe handling.
4. **Plasma TVs.** These are susceptible to damage from extreme temperatures, slight bumps, and altitude changes. Placing them in the original packaging is best. We can also recommend a specialist in handling Plasma TVs. In any case, please note item E) in our EXCLUSION OF LIABILITY section of your sample contract.
5. **Oversized or Unusual Items such as Pianos, Pool Tables, Hot Tubs.** Please let us know if you have any items such as these. There may be circumstances when we cannot safely move these type of items and we will want to discuss that with you before our crew arrives.
6. **Packing Materials and Packing Service.** We carry a full line of packing materials including wardrobe cartons. We also offer packing services.
7. **Dresser Drawers, File Cabinets, Desk Drawers.** If your dresser drawers are completely removable you can leave them packed with soft things only. File cabinets and desk drawers should be emptied.
8. **Gas Appliances.** While we can *move* your gas appliances, we cannot disconnect or connect them. Contact your gas company for servicing.
9. **Refrigerators and Freezers.** Empty the contents for safe moving. We can load these last and unload them first.

10. **The Connection & Disconnection of Appliances including Hot Tubs.** Make sure the the main water valve(s) are completely turned off before disconnecting them. Please Note: Connection or disconnection of appliances are at your risk.
11. **Antique or Special Items.** If you have antiques or special items, please let us know about them before our crew arrives for your move.
12. **Assembly and Disassembly of Furniture.** We are happy to assemble or disassemble your furniture as needed, however:
a.) any assembly or disassembly is at your risk; b.) we do *not* assemble cribs, tubular beds or bunk beds; and c.) it is your responsibility to provide special tools if needed.
13. **Grandfather and Grandmother clocks.** You are responsible for removing the pendulum, chimes, and weights.
14. **Small electronics.** These are happiest in the back seat of your car. In any case, please note that in the absence of negligence we are not responsible for their functioning after delivery.
15. **Kids and Pets.** For their protection, please keep children and pets out of the work area.
16. **Floors and Carpets.** Floors must be completely dry of finishing material. We are not responsible for damage to floors that are not completely dry. For general carpet and floor protection, we advise that you use material — such as heavy-duty rosin paper — which will remain flat and not cause the crew to stumble. In addition we will use our moving blankets for protection as needed.
17. **Weapons, Ammunition, Corrosives, and Combustibles.** By law, we cannot carry these. See the complete list of “Non-Allowables” in this package.
18. **Your Guidance.** Plan to be at the job during the entire move. Our crew(s) will need your guidance.
19. **Walk Through After Loading.** After loading, one of our crew members will ask you to do a final walk through of the premises to ensure we have taken everything you want moved.
20. **Payment.** Unless otherwise arranged, payment for in-state moves is due at the end of the job by cash, check, or VISA/MasterCard. If you wish to pay by VISA or MasterCard, please let us know ahead of time. Payment for loading rental trucks, self-moving containers, or storage units must be by cash or cashier’s check. Note: payment for out-of-state moves is by cash or cashier’s check before unloading. We reserve the right to require cash before unloading any vehicle.
21. **Your contract/Bill of Lading and Freight Bill.** A sample is provided to you before your move (along with this addendum). This is to give you time to read through them. If you have any questions or concerns about these documents, you should contact us before our crew(s) arrive for your move.
22. **How to Save Money.** Pack everything into uniform sized boxes with lids and mark them with the destination room. •
 - Stay close to the action.
 - Move delicate items in your car. We will place them there and remove them if you wish.
 - If you’re able, disassemble your furniture before we arrive.
 - Be as clear as possible with your directions to our crew.
 - If you’re physically able, you can help with your move. (Note: Insurance regulations prohibit us from allowing you on the truck and if you choose to help with any part of the move, per our contract, we are excluded from liability for the entire move.)

23. **Tipping.** Tipping in the moving business is not as customary as tipping in restaurants or taxis. However, if you feel you have been treated especially well, a tip of 5-10% of the entire bill is common. You can give a tip to the Foreman who will split it with the crew, or you can tip each member of the crew separately.
24. **Storage.** Heated, pest controlled, and ADT protected warehouse storage is available at our warehouse in Concord, NH. Please call for details.
25. **Overnight Truck Charge.** Pending space availability, your belongings may stay on our trucks overnight for \$150 per truck per night. Beyond the first night, we reserve the option to unload your belongings into our warehouse at our usual hourly rate.
26. **Right of Refusal.** We reserve the right not to service you under conditions which, at our sole discretion, we consider to be dangerous, unsanitary, or abusive. In the event we exercise this right, we will not be liable to you or any other entity for direct or consequential damages.
27. **Valuable documents, money, jewelry, or any other item of extraordinary value.** For your protection, these items should not be included in your load. We cannot take responsibility for them.
28. **Self Storage.** If you are moving property into self storage, you must be present at the storage site to note the condition of your items. Our responsibility ends when the unloading is complete. It is a good idea to provide us with padding material. You can also rent our blankets for \$3 each. \$10 per blanket is due on the day of your move, and \$7 will be refunded to you when you return them.
29. **Release of Liability.** Occasionally it may not be possible to place items where you would like them without possible damage to the items or premises. If this situation arises, our Foreman will present you with a release form indicating that you accept responsibility for any ensuing damage.