

Important Notice about Pest Infestation

This is not a problem we're happy to report, but it is one we feel you should be aware of before your move.

Perhaps due to changes in the weather, or simply due to changes in the rodent population in the Northeast, we've run into an increasing number of pest infestations at customer sites. Unfortunately, the droppings left by some of these critters (including mice) can be dangerous to you as well as to our moving crews.

What happens when/if our crew comes across pest infestation at your pick-up or drop-off address(es):

OSHA regulations prohibit our staff from working in spaces where there's pest infestation. The Foreman assigned to the crew on your job has the responsibility to refuse to start, or to stop a move if pest infestation is found. You will be billed for services provided prior to the discovery of any pest infestation, and we will make our best effort to accommodate you once the pest infestation has been cleared up.

The following is offered in hopes of avoiding unwanted surprises and delays in your move.

Before your move date, look through all the spaces where our crews will need to be for signs of pest infestation. If you find none, no problem! If you find signs of infestation, you may be able to sanitize the area yourself if the infestation is minimal. If the situation if beyond minimal, there are companies that specialize in sanitation after pest infestation.

If you'll be moving items into a self-storage unit, or into areas where critters may find access (garages, basements, attics, and the like):

We recommend pest-proofing before moving your goods into areas where pests might access and/or decide to live.

You can find information and resources for sanitizing after pest infestation and for pest-proofing against potential infestation in a variety of sites on the internet.