

## Re: Protecting your goods in *non-Starving Artists Movers* storage, rental vehicles, freight carriers, portable containers, or your own vehicle

While there can be substantial financial benefit when using ABF, or other low-cost self-moving systems, there are some risks involved. The information provided below is intended to give you an idea of what you can do to reduce those risks.

When loading goods into storage, or rental vehicles, or PODS, and the like, it is often the case that items will be stacked on top of each other. You are advised to provide old blankets or other padding of sufficient thickness to protect your goods during transport or storage. If you have hired us to load your goods, we can rent our commercial cotton moving pads for \$12.00 each and \$8.00 will be refunded to you when you return them in good condition.

It's also important that you arrange for space sufficient to meet your needs. Trying to fit too much into a space that's too small is frustrating, stressful, and can result in damages. If your goods are going into a self-storage unit, a rental vehicle, or a common carrier's unit (such as ABF), and if you've hired us to do the loading, we require you to be present during the loading process. This is so you can witness how your goods are handled while under our control. **Please note: if you decide to forego the use of any padding or protection, you do so at your own risk (we are not responsible for any damage to your goods if you don't use adequate padding or protection).** 

Rental vehicles, freight carriers, and personal vehicles are not necessarily equipped with air-ride suspension, or sufficient tie-down mechanisms to enhance the safety of your good during transit. The balance or unused portion of the carrier that will transport your goods may also be used to move palletized freight, or it may be connected to another trailer. It is likely there will be numerous stops in route to the terminal at which your goods will be delivered. Therefore, the route travelled may not be the smoothest.

Since we have no control after loading goods in these cases, or in cases where we partially load a trailer or POD, any loss or damage claims *must be made at the time of loading* and will be not be accepted thereafter.