

This is an Addendum to the Bill of Lading and Contract for Services (“Contract”) provided to you (“Shipper”, “you”, “your”) by Starving Artists Moving Corp. (“SAMC”, “we”, “us”, “our”) with headquarters at 134B Hall Street, Concord, NH, 03301. The terms and conditions of this Addendum are in addition to those specified in the Contract and are incorporated therein.

1. **Create safe pathways and access to each of your pick-up address(es) and your drop-off address(es).** You are responsible for clearing pathways at each point of access, and pathways inside your premises, before our crew arrives. This is especially true during the winter. In addition to saving time, you’ll also be contributing to the safety of the move itself. Please note the Exclusion of Liability section of the Contract regarding safe pathways.

If there are potential issues with access, such as hills, long unpaved driveways, low hanging wires, loose gravel pathways, weak steps or staircases, and the like, we need to know about them in advance of your move.

2. **Temper-pedic and similar mattresses.** Temper-pedic and similar mattresses must be layed flat for transport. These kinds of mattresses affect how we load your Goods and can impact how many trucks and/or crew members your job might need. We need to know prior to your move if these types of mattresses will be included.
3. **Plasma TVs.** These are susceptible to damage from extreme temperatures, slight bumps, and altitude changes. Moving them in the original packaging is best. Some customers wrap their Plasma TVs in blankets and move them in their cars. Please note: Plasma TVs are part of our Exclusion of Liability section of the Contract.
4. **Oversized, Heavyweight, or Other Goods such as Pianos, Organs, Hot Tubs, Gym Equipment, Yard Care Equipment, Safe(s) and the like.** We need to know before your move if Goods like these will be included in your move. We may need to add one or more crew members to accomplish the move safely and without damage to your Goods, the premises, and/or our crew members. There may also be circumstances where we cannot safely move such Goods and we’ll need to discuss that with you prior to your move.
5. **Pool Tables.** We don’t disassemble or reassemble pool tables, and they must be completely apart for transport. Please note: we are not liable for damage to slate.
6. **Dresser Drawers, File Cabinets, Desk Drawers.** If your dresser drawers are removable, you can leave them packed, with soft things *only*. File cabinets and desk drawers must be empty for the move.
7. **Gas Appliances.** We can *move* your gas appliances, but we are not licensed to detach or attach them. Please contact your gas company for servicing, before and after your move.
8. **Refrigerators, Freezers, Washers, and Dryers.** Please empty the contents of appliances for safe moving. We are happy to load these last and unload them first.
9. **The Connection & Disconnection of Appliances.** You must completely turn off the main water valve(s) before disconnecting Goods such as these. If we connect or disconnect any appliances, such connection(s) or disconnection(s) are at your risk, and we will not be liable for any damage that may result from such connection(s) or disconnection(s). *We do not disconnect or connect hot tubs.*

- 10. Front Load Washing Machines.** Front load washing machines are sold with shipping bolts that are specific to the appliance's make and model. These bolts stabilize the drum and drum suspension to prevent damage to the appliance while it's being moved. You may wish to contact the retailer or manufacturer for the needed bolts before your move date. We do not install or uninstall these bolts. If these bolts are not used, you will be required to sign a release form. SAMC is not responsible for any damage to front loading washing machines other than dents or scratches that may occur during the move itself.
- 11. Antiques or Special Goods.** Although these kinds of Goods are part of our Exclusion of Liability, if you want us to move them, we need to know in advance what to expect in order to be appropriately prepared. There may also be antique(s) or Special Goods which we feel we cannot safely move and will need to discuss the situation with you.
- 12. Assembly and Disassembly of Furniture.** We are happy to disassemble or assemble furniture, however: a) we are not liable for damage or incomplete and/or inaccurate disassembly or assembly; b) we do not assemble cribs, tubular beds or bunk beds; and c) if you want us to assemble or disassemble furniture, it is your responsibility to provide special tools if needed.
- 13. Grandfather and Grandmother clocks.** You are responsible for removing the pendulum and weights in order to ensure the safest transport of your clocks.
- 14. Small electronics.** These Goods are happiest in the back seat of your car. We are happy to place and remove these Goods for you. Please note that in the absence of negligence on our part, we are not responsible for their functioning after delivery.
- 15. Kids and Pets.** For their safety and protection, children and pets must be kept out of the work area(s).
- 16. Plants.** These are happiest being transported in your car, which we will place and remove for you on the day of your move if you let us know that's what you'd like. For oversized plants that won't fit in your car, we can transport them in our truck(s) if there's room. Please note we are not responsible for damage to plants.
- 17. Floors, Carpets, and Doorways.** We will use our moving blankets for protection of floors and doorways as needed and when safe. Floor surfaces must be completely dry of finishing material (such as stains or paints). We are not responsible for damage to floors that are not completely dry. In addition, we are not responsible for damage to floors, carpets, or doorways that have existing tears, scratches, gouges, or are loose from the surface beneath them.
- 18. Your guidance.** You must be at the job site(s) during the entire move. If you are unable to be at every pick-up and delivery address, a representative over 18 may be authorized by you to direct our crew, affix signatures to legal documents on your behalf, and take full responsibility for providing direction, providing you let us know who they are. If you, or your representative(s) are not at the job site(s), we are not liable for which Goods are moved and/or where those Goods are placed at the drop-off address(es).
- 19. Tricky access situations.** There may be times when it's not possible to move Goods from their current location(s) or to where you'd like them without possible damage to the Goods(s) or premises. If this situation arises, our Foreman will ask you to sign a release form indicating you accept responsibility for any ensuing damage to the Good(s) or the premises.

- 20. Walk Through After Loading.** After loading our truck(s) with your Goods, one of our crew members will ask you to do a walk-through of the premises, and will ask you to sign off that we have taken everything you want moved. If you are not available for this walk-through, we are not responsible for taking, or leaving behind, any of your Goods.
- 21. Final Walk Through After Unloading.** Unless paragraph 24 below applies, at the end of your move you will be asked to do a final walk through of your new premises to make sure your Goods are placed where you want or need them, and you will be asked to indicate (via your initials) that our truck(s) are empty of your Goods, unless circumstances are such that all or some of your Goods will remain on our truck(s) and in our possession until otherwise arranged.
- 22. Packing Services.** If we pack and unpack your Goods, we are responsible for damages to the packed Goods which may occur during the move. However, if we pack your Goods but *don't* unpack them, we are not liable for any damages to the packed Goods.
- 23. Overnight Truck Storage.** When needed, your belongings may stay on our trucks overnight for \$150 per truck per night, providing we have the space available. In the event you need more than one night of storage, we reserve the option after the first night to unload your belonging into our warehouse at our usual hourly rate. Your Goods will then be reloaded onto our truck(s) when they're ready to be delivered, per the charges detailed in our Contract with you.
- 24. Self-Storage, Container, or non-SAMC Vehicle.** If you are moving into a self-storage unit, or into a POD or other moving container or non-SAMC vehicle, you, or an authorized representative must be present at the site to note the condition of your Goods as they're loaded into storage. Our responsibility ends when the loading is complete. It is a good idea to provide us with padding material. You can also rent blankets from us. If you rent our blankets, you will be charged \$17.00 per blanket on the day of the move, and \$8.00 will be refunded to you when you return the blanket(s) to us, for an actual rental fee of \$9.00 per blanket.
- 25. Inclement Weather Moves.** We provide scheduled moves under most weather conditions. If you would like us to delay the move due to inclement weather, we will do our best to accommodate you at a later date. If you choose to go ahead with your move during inclement weather, we will take reasonable precautions to protect your floors by laying down blankets. However, for safety reasons, stairs cannot be blanketed or otherwise covered. Moves during inclement weather may exceed our ability to completely protect your floors. Nothing in this paragraph prohibits us from cancelling a move if, in our sole judgement, we feel the weather conditions are too dangerous for our crew members, your Goods, and/or our truck(s).
- 26. Right of Refusal.** We reserve the right not to service you under conditions which, at our sole discretion, we consider to be dangerous, unsanitary, or abusive. In the event we exercise this right, we will not be liable to you or any entity for direct or consequential damages.
- 27. Valuable documents, money, jewelry, or any other Goods of extraordinary value.** Although this subject is addressed in the Exclusion of Liability section of our Contract, it bears repeating for your peace of mind, and for the protection of these types of Goods, such Goods should not be included in your load. We cannot take responsibility for them.
- 28. Payment.** Unless otherwise arranged, payment for in-state moves is due at the end of the job by cash, check, or credit card. We accept American Express, Discover, VISA, and MasterCard. We reserve the right to require cash before unloading any vehicle.

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